



 YALOVA
ÜNİVERSİTESİ
university of yalova

 International Students Office





INTERNATIONAL STUDENTS HANDBOOK



A PREFERRED UNIVERSITY

www.yalova.edu.tr

iso.yalova.edu.tr

YALOVA



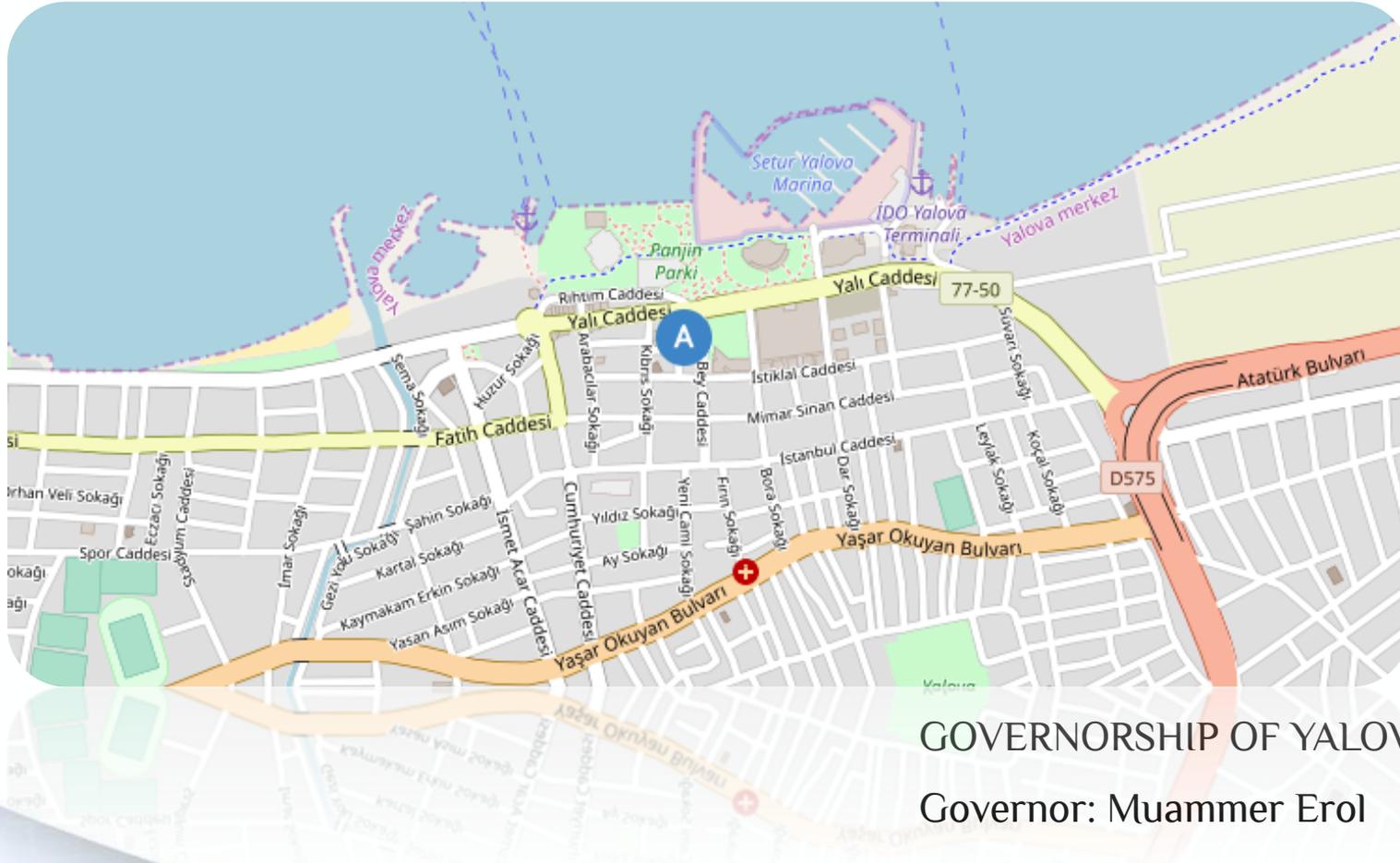
| POPULATION | 2010 | 2018 | GROWTH RATE (%) |
|------------------------|---------|---------|-----------------|
| Yalova Province | 203.741 | 262.234 | 28,7 |
| Yalova City Population | 98.347 | 124.956 | 27,1 |
| Central District | 116.471 | 144.407 | 24 |
| Çiftlikköy District | 26.769 | 39.110 | 46,1 |
| Çınarcık District | 24.488 | 34.076 | 39,2 |
| Altınova District | 23.171 | 28.232 | 21,8 |
| Armutlu District | 7.826 | 9.625 | 23 |
| Termal District | 5.016 | 6.784 | 35,2 |

TRANSPORTATION

- Ferry ride from Yalova City Center to İstanbul
 - İstanbul-Pendik: 45 Mins
 - İstanbul-Yenikapı: 75 Mins
- Osmangazi Bridge
- Yalova – Bursa 1 hr
- Yalova – Kocaeli 1 hr



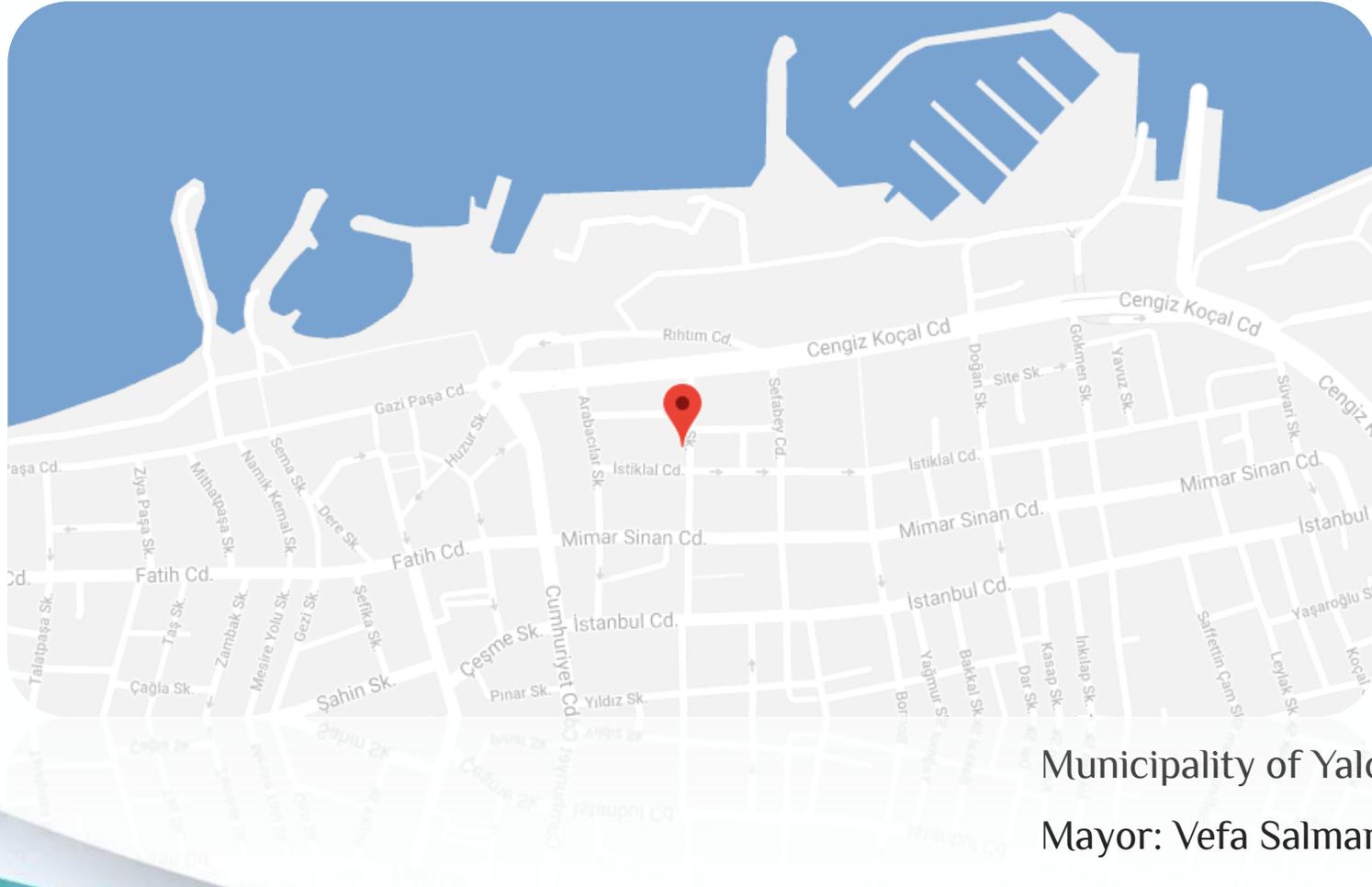
IMPORTANT PLACES



GOVERNORSHIP OF YALOVA

Governor: Muammer Erol

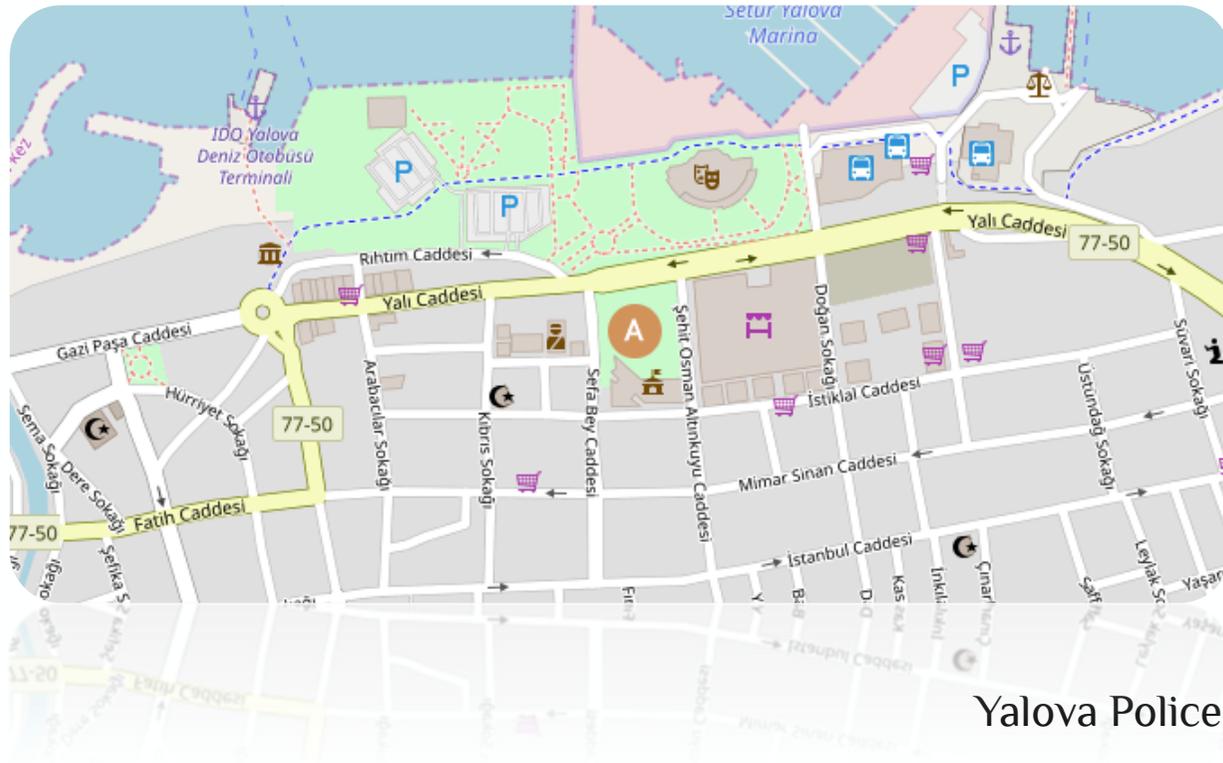
IMPORTANT PLACES



Municipality of Yalova

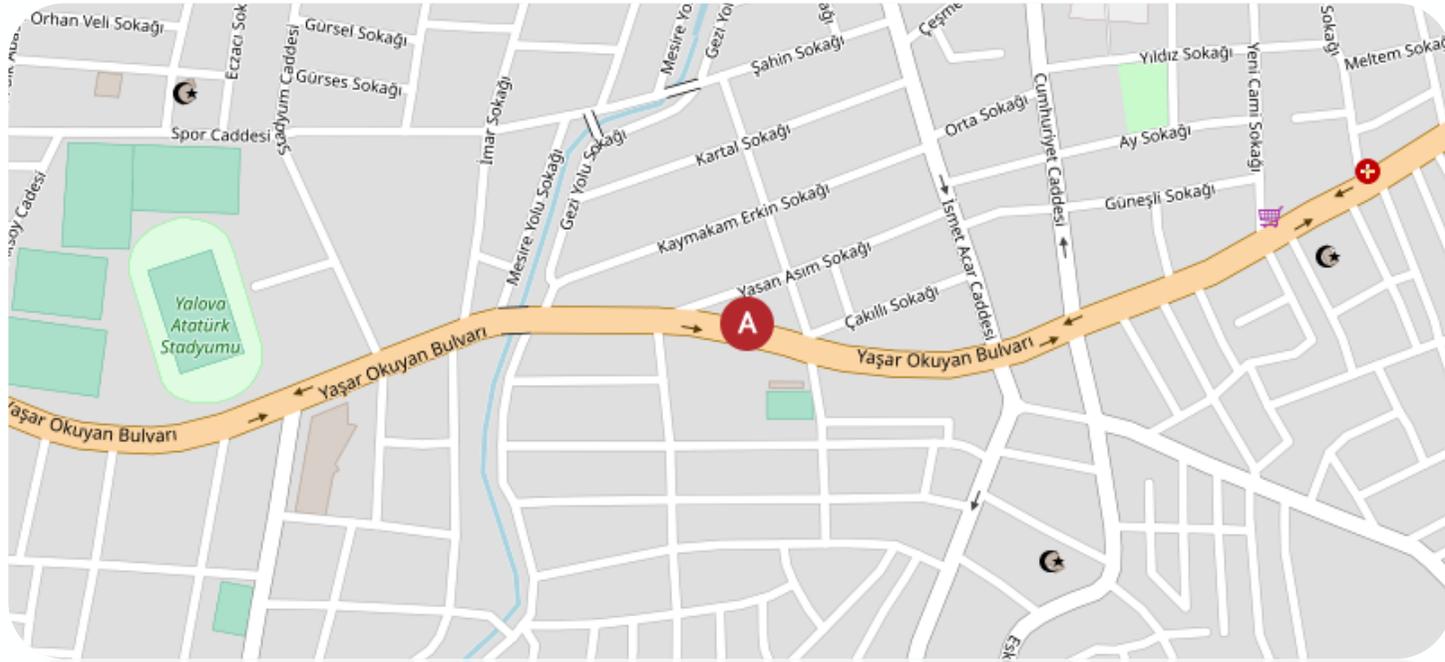
Mayor: Vefa Salman

IMPORTANT PLACES



Yalova Police Department

IMPORTANT PLACES



Yalova Directorate General of Migration Management

IMPORTANT PLACES

Visa and Residence Permit

- International students should obtain a student visa from the nearest Turkish Republic Consulate in their home country. For online application: <https://www.konsolosluk.gov.tr/>
- After your registration to the university, you should apply for the residence permit. Fill the pre-registration form online (<https://e-ikamet.goc.gov.tr/>), then apply to Yalova University Student Affairs Office with these required documents:
 - Application form
 - Passport
 - Four photos (a color photo, taken in last 6 months, with a clear image of your face)
 - Valid health insurance
 - Student certificate

IMPORTANT PLACES



Yalova Bus Station

IMPORTANT PLACES



- Stadium
- Semi-olympic pool
- 90. Yil Gym



HOSPITALS

Public Hospitals



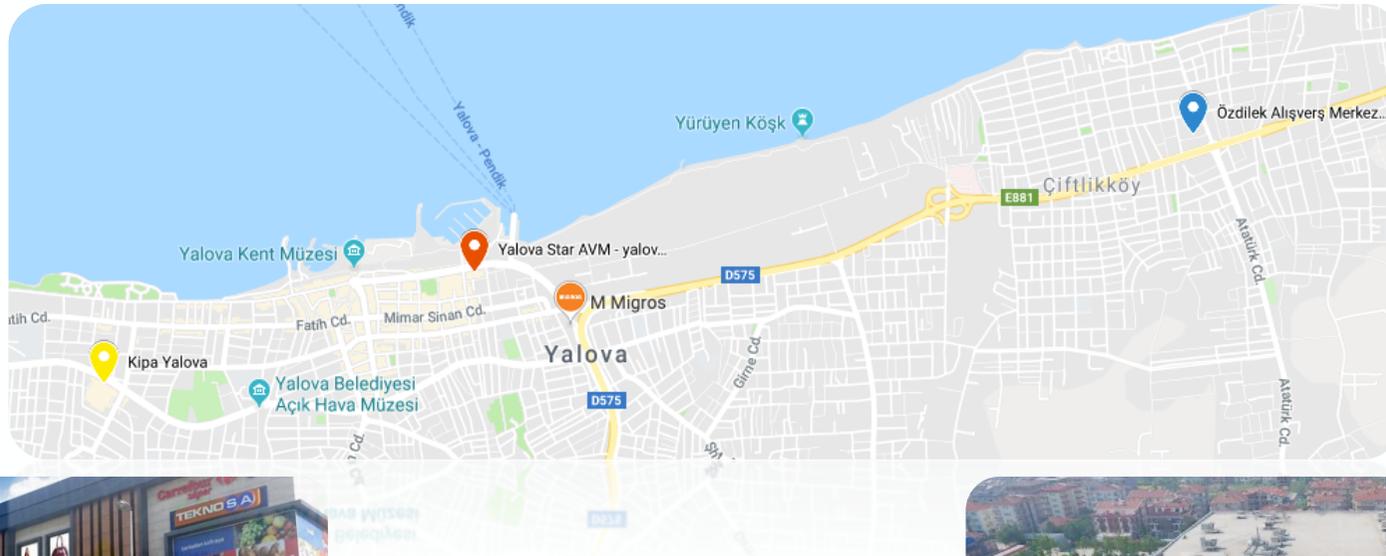
HOSPITALS

Private Hospitals



MALLS

- There are 3 malls in Yalova: Star AVM, Kipa AVM and Özdilek AVM.



WHERE TO VISIT



Gazipaşa Street

WHERE TO VISIT



Yürüyen
Köşk



Termal



Sudüşen
Şelalesi



Kurtköy Kapılı
Çınar Mesire Yeri



Hasanbaba
Mesire Yeri



Erikli Çifte Şelale



Dipsiz Göl



Delmece Yaylası



Çınarlı Hıyaban



Arboretum



Fıstıklı Plajı

WHERE TO VISIT



The background features a central white area framed by two large, overlapping, wavy bands. The top band is teal, and the bottom band is maroon. The bands overlap in the center, creating a white space that frames the text.

ABOUT UNIVERSITY

ABOUT UNIVERSITY



ABOUT UNIVERSITY



President Prof. Dr. Suat CEBECİ

LIBRARY

- Borrowing books requires a student ID
- library.yalova.edu.tr
- Mobile Library application is used for any process



BORROWING PERIODS

| RULES OF BORROWING AND RETURNING | | | | | |
|----------------------------------|---------------------------|---------|--|---|------------|
| Group | Limit on weekly borrowing | Period | Online Extension | Extension on the Library | Daily Fine |
| Academics | 12 | 30 Days | Extensions are allowed twice if the book is not reserved | Extensions are allowed any time if the book is not reserved | 0.25 TL |
| Administrative Staff | 5 | 30 Days | Extensions are allowed twice if the book is not reserved | Extensions are allowed any time if the book is not reserved | 0.25 TL |
| PhD Students | 10 | 30 Days | Extensions are allowed twice if the book is not reserved | Extensions are allowed any time if the book is not reserved | 0.25 TL |
| Master Students | 7 | 20 Days | Extensions are allowed twice if the book is not reserved | Extensions are allowed any time if the book is not reserved | 0.25 TL |
| Undergraduate Students | 5 | 15 Days | Extensions are allowed twice if the book is not reserved | Extensions are allowed any time if the book is not reserved | 0.25 TL |

HOURS

| Study Halls | | | |
|--------------------------|--------------------------|---------------|--------|
| During Academic Year | | Other Times | |
| Week | | Weekend | |
| 08.30 - 23.00 | | 08.30 - 23.00 | |
| Open 24 hrs during exams | | | |
| Weekend | | Weekend | |
| Saturday | Sunday | Saturday | Sunday |
| Closed | Closed | Closed | Closed |
| Open 24 hrs during exams | Open 24 hrs during exams | | |

| Borrowing and Returning | | | |
|-------------------------|--------|---------------|--------|
| During Academic Year | | Other Times | |
| Week | | Weekend | |
| 08.30 - 19.30 | | 08.30 - 17.30 | |
| Weekend | | Weekend | |
| Saturday | Sunday | Saturday | Sunday |
| Closed | Closed | Closed | Closed |



Yalova University has adopted **Presidential Communications Center (RİMER)** in the purpose of being reachable at any moment, anywhere and to anyone. From RİMER, request and complaints will be delivered to the administration and relevant people shortly to offer solutions.

<http://rimer.yalova.edu.tr/>

STUDY IN TURKEY

1. Quality Higher Education Opportunities

- Turkey is the second country in the world in access to higher education with 94.2% schooling rate. The diploma you receive from a university in Turkey is recognized in all European countries! As course credit system, ECTS is applied in accordance with Europe and all students are given Diploma Supplement.



<http://www.studyinturkey.gov.tr/>

STUDY IN TURKEY

2. University And Program Diversity

- 206 university/ close to 8 million students / 58.092 programs
- The most students in European Higher Education Area

3. Multicultural Life

- Turkey, which has hosted many deep-rooted civilizations in its territory for thousands of years, is almost a mosaic of cultures!

STUDY IN TURKEY

4. Natural Beauties
5. Historical and Cultural Heritage
6. Student Friendly
7. Hospitable Turkish People
8. Modern Technological Campuses
9. Easy Living Conditions
10. Turkish Learning Opportunities

ABOUT UNIVERSITY

- Student Affairs
 - Student Exchange Programs & Scholarships
 - Student Clubs
 - Student Affairs
 - Health & Security
 - Accommodation

DEPARTMENTS OF HEALTH, CULTURE AND SPORTS

University Health Service

- Your health and wellbeing is important to us!
- If you need treatment for an injury, illness, or have any health concern, please contact the University Health Service.
- If you need help in times of anxiety and stress, the University Health Service also offers you counselling and psychological consultation.
- For further information: <http://sks.yalova.edu.tr/en>

DEPARTMENTS OF HEALTH, CULTURE AND SPORTS

Sport Facilities

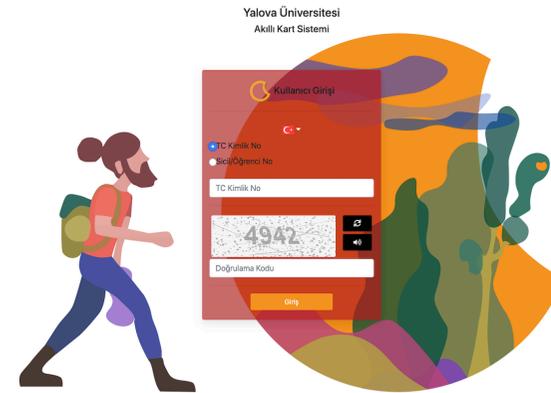
- There are many sports clubs and facilities registered to the the University of Yalova, Departments of Health, Culture, and Sports.
- On Central Campus, there are indoor and outdoor football pitches, volleyball, basketball and tennis courts, and a gym.
- For the information on how to access sports facilities:
<http://sks.yalova.edu.tr/tr/Page/lcerik/spor-hizmetleri>

SPORTS FACILITIES



USING DINING HALL

- Student card applications are carried out via VAKIFBANK
- <https://kampuskart.yalova.edu.tr>
- Information and transactions on the website
- Kiosks near dining hall



USING DINING HALL



STUDENT CLUBS & SOCIETIES

- There are 47 student clubs & societies registered to the University of Yalova, Directorate of Health, Culture, and Sports
- Student clubs & societies at the University of Yalova arrange a wide array of conferences, seminars, competitions, exhibitions, performances, events and meetings throughout the year.
- Some of our student clubs & societies: Cinema Club, Theatre Club, Entrepreneurship Club, Cyber Security and Technology Club, Cycling and Outdoor Sports Club, Artificial Intelligence Society, International Relations Society, Mountaineering Club etc.

THE INTERNATIONAL STUDENT SOCIETY

- The International Student Society at the University of Yalova is designed to provide our international students with a special support to make their studies and life more comfortable and enjoyable
- The International Student Society aims to create a feel at home environment for all of our international students
- The International Student Society will offer a wide array of cultural activities, academic events, trips, and celebrations, which would bring all our students together, enable them to make new friends, and support each other

REGISTRATIONS

- UIMS and Registrations

UIMS | University Information Management System

Registrations are completed from **STUDENT SYSTEM**

Announcements

STUDENT SYSTEM

- Student Information Management

STUDENT INFORMATION SYSTEM

- Course Operations
- Bologna Anket Tanımı
- Check Diploma

REGISTRATIONS

The image shows a student dashboard interface. At the top, there is a navigation bar with a 'menu' icon and several icons for 'Select Academic Program', 'Transcript', and other functions. Below this is a sidebar menu with the following items: 'Student DashBoard', 'My Courses', 'Calendar', 'Sınavlanm' (with an X² icon), 'Course Registration', 'CV Management', and 'Erasmus Başvurusu'. The main content area shows a search bar and a list of courses, with one course highlighted: 'SBE900.III - Uzmanlık Alan Dersleri (AUTUMN)'. A grey callout bubble with a red border points to the 'Course Registration' menu item and contains the text: 'Go to Course Registration page for courses'.

menu Select Academic Program - Transcript -

Student DashBoard **Uluslararası Ticaret ve Finansman Anabilim Dalı/Uluslararası Ticaret ve Finansman (Doktora)** / Search In The Courses

My Courses

Calendar

X² Sınavlanm

Course Registration

CV Management

Erasmus Başvurusu

SBE900.III - Uzmanlık Alan Dersleri (AUTUMN)

Go to Course Registration page for courses

REGISTRATIONS

Göster

Açıklama Zorunlu Dersler Üst Dönem Dersleri Başarılı Olunan Dersler SEÇMELİ DERSLER Program Dışı Dersler

(*) ile işaretli dersler Kredi veya Ders Saati toplamlarına katılmaz.

(**) ile işaretli derslerin Uzaktan Eğitim olarak verilen şubesi vardır. Kayıt yaptırmak istediğiniz şubeyi seçebilirsiniz. Uzaktan Eğitim, Öğretim Elemanı ve öğrencinin aynı verilen eğitim biçimidir.



Yaptığınız değişiklikler Danışmanınıza E-Mail ile bildirilecektir.



Yardım Dökümanı İçin Tıklayınız



Yardım Videosu İçin Tıklayınız

OKUDUM

Üst dönem dersleri tabında üst dönemize ait dersler bulunmaktadır.

:: Başarılı Olunan Dersler ::

Başarılı olunan derslerim tabından daha önce aldığınız ve başınlı olduğunuz dersler yer almaktadır. Not yükseltme amacı ile bu derslerde seçebilirsiniz.

:: SEÇMELİ DERSLER ::

Seçmeli dersler tabında seçmeli dersleriniz yer almaktadır. Önceki dönemlerde almadığınız dersi olan seçmeli havuzlarınız var ise tamamlamadan yeni havuzdan ders a

:: Program Dışı Dersler ::

Burada dış birimden kayıtlanabileceğiniz dersler bulunmaktadır. Kendi biriminde açılmayan dersler başka birimde açılabilir. Danışmanınız ile görüşmeden dış birim

:: Program Dışı Dersler ::

değilse önceki dönemde seçilmiş dersleriniz yer almaktadır. Önceki dönemlerde açılmadığı dersleri açmak için önceki dönem derslerinizden birini seçebilirsiniz.

:: SEÇMELİ DERSLER ::

Seçmeli dersler tabında seçmeli dersleriniz yer almaktadır. Önceki dönemlerde almadığınız dersi olan seçmeli havuzlarınız var ise tamamlamadan yeni havuzdan ders a

REGISTRATIONS

menu

Select Academic Program - Transcript -

Sosyal Bilimler Enstitüsü - Uluslararası Ticaret ve Finansman Anabilim Dalı / Uluslararası Ticaret ve Finansman (Doktora) (Durumu: Graduated - Detay Durumu: (Ayrıldı) Mezun)

Sosyal Bilimler Enstitüsü - Uluslararası Ticaret ve Finansman Anabilim Dalı / Uluslararası Ticaret ve Finansman (Doktora) (Durumu: Active - Detay Durumu: Aktif)

Selected Courses Show Details

| Explanation | Required Courses | Upper Semester Courses | Successful Courses | Elective Courses | External |
|---------------|------------------|------------------------|--------------------|------------------|----------|
| En Fazla ECTS | Selected ECTS | Kalan ECTS | | | |
| 36 | 6 | 30 | | | |
| 36 | 6 | 30 | | | |
| EN-LRPP ECLP | EN-LRPP ECLP | EN-LRPP ECLP | | | |

REGISTRATIONS

The screenshot shows a web interface for a university's registration system. At the top, there is a breadcrumb trail: "Advisor : Prof. Dr. Selami Özcan / Asama : Tez/Proje Aşaması / Planı : 2015-2016 Ders Planı". Below this, a "Selected Courses" table is visible. The table has two columns: "En Fazla ECTS" and "Selected ECTS". The values are 36 and 6, respectively. Below the table, there is a section for "Haftalık ders programı" (Weekly course program). A callout box with a speech bubble shape points to the breadcrumb trail and contains the text "Information about your Advisor and ECTS".

| En Fazla ECTS | Selected ECTS |
|---------------|---------------|
| 36 | 6 |

Haftalık ders programı

Information about your Advisor and ECTS

REGISTRATIONS

..xplanation Required Courses Upper Semester Courses Successful Courses Elective Courses External Programs Courses



Yaptığınız değişiklikler Danışmanınıza E-Mail ile bildirilecektir.

[Yardım Dökümanı İçin Tıklayınız](#) [Yardım Videosu İçin Tıklayınız](#)

(*) Are not included in the total marked course credit or course hours .

(**) It is a branch of the marked courses in distance education . You can select the branch you want to register . Distance Education is an Instructor and students electronically via the Internet in the form of training in the same environment without obligation .

:: Selected Courses ::

Sol taraftaki seçili dersler paneli daha önceden aldığınız ancak geçemediğiniz zorunlu dersler ile otomatik olarak doldurulmuş şekilde gelmektedir. ECTS'NIZE göre bu derslerin üzerine almak istediğiniz dersleri yukarıdaki tablardaki dersler içerisinde seçip ekleyebilirsiniz.

:: Required Courses ::

Zorunlu dersler tabında dönemimize ait açılmış veya daha önceki dönemlerinizde kaldığınız dersler yer almaktadır (Önceki dönemde kaldığınız ders şu an kayıtladığınız dönemde açılmışsa otomatik kayıtlanır ve o dersleri kaldıramazsınız). Mezun olabilmek için tamamlanması zorunlu derslerdir.

:: Upper Semester Courses ::

Üst dönem dersleri tabında üst döneminize ait dersler bulunmaktadır.

:: Successful Courses ::

Başarılı olunan derslerim tabından daha önce aldığınız ve başarılı olduğunuz dersler yer almaktadır. Not yükseltme amacı ile bu derslerde seçebilirsiniz.

:: Elective Courses ::

Seçmeli dersler tabında seçmeli dersleriniz yer almaktadır. Önceki dönemlerde almadığınız dersi olan seçmeli havuzlarınızın var ise tamamlamadan yeni havuzdan ders alamazsınız.

:: External Programs Courses ::

Burada dış birimden kayıtlanabileceğiniz dersler bulunmaktadır. Kendi biriminizde açılmayan dersler başka birimde açılabilir. Danışmanınız ile görüşmeden dış birimden ders almayınız.

günlerde de birimden kayıtlanabileceğiniz dersler bulunmaktadır. Kendi biriminizde açılmayan dersler başka birimde açılabilir. Danışmanınız ile görüşmeden dış birimden ders almayınız.

:: External Programs Courses ::

günlerde de birimden kayıtlanabileceğiniz dersler bulunmaktadır. Kendi biriminizde açılmayan dersler başka birimde açılabilir. Danışmanınız ile görüşmeden dış birimden ders almayınız.

:: Elective Courses ::

Seçmeli dersler tabında seçmeli dersleriniz yer almaktadır. Önceki dönemlerde almadığınız dersi olan seçmeli havuzlarınızın var ise tamamlamadan yeni havuzdan ders alamazsınız.

:: Successful Courses ::

Başarılı olunan derslerim tabından daha önce aldığınız ve başarılı olduğunuz dersler yer almaktadır. Not yükseltme amacı ile bu derslerde seçebilirsiniz.

:: Selected Courses ::

Sol taraftaki seçili dersler paneli daha önceden aldığınız ancak geçemediğiniz zorunlu dersler ile otomatik olarak doldurulmuş şekilde gelmektedir. ECTS'NIZE göre bu derslerin üzerine almak istediğiniz dersleri yukarıdaki tablardaki dersler içerisinde seçip ekleyebilirsiniz.

REGISTRATIONS

1)REQUIRED COURSES

Required Courses include current required semester courses, non-elected former required courses, failed required courses

Failed required courses are shown and registered automatically

2)UPPER SEMESTER COURSES

Upper Semester Courses include next years courses. If you wish to register for more courses, consult your advisor

REGISTRATIONS

3)SUCCESSFUL COURSES

Former successful courses are shown here

4)ELECTIVE COURSES

Elective Courses are offered by your department and can be registered from here

5)EXTERNAL PROGRAM COURSES

External Program Courses is not an active menu for students. Courses from other departments can be registered by your advisor. Please inform your advisor during registration

REGISTRATIONS

6) COMPLETING REGISTRATION AND SENDING TO ADVISOR
Elected courses for the semester should be send to your advisor

The screenshot displays a web interface for course registration. At the top, the user is identified as 'Sağlık Bilimleri Fakültesi - Hemşirelik Bölümü/Lisans / 2015 - Bahar'. The user's advisor is 'Danışman : Yrd. Doç. Dr. Nuray EGELİOĞLU CETİŞLİ / Sınıf : 2 / Ders Dönemi : 4 / Durum : Ders Seçimi'. A red box highlights the 'Ders Seçimini Kaydet' button in the top right corner. A red arrow points from this button to the 'Seçmeli Dersler' table below. The table lists selected courses with columns for 'Seç', 'Ders Kodu', 'Ders Adı', 'Yerine Alınan Ders', 'Tekrar', 'AKTS', 'Şube', 'Açıklama', and 'İşlemler'. The first three rows are highlighted in green, indicating they are selected. A legend at the bottom left identifies 'Seçilmiş Dersler' (Selected Courses) with a green square, 'Zorunlu Seçilmiş Dersler' (Required Selected Courses) with a red square, and 'Seçmeli Havuzlar' (Elective Pools) with a yellow square.

| Seç | Ders Kodu | Ders Adı | Yerine Alınan Ders | Tekrar | AKTS | Şube | Açıklama | İşlemler |
|-------------------------------------|-------------|---|--------------------|--------|------|-----------------------------------|-----------|----------|
| <input checked="" type="checkbox"/> | HEM202 | PSIKOLOJİ | | | 2 | | | |
| <input checked="" type="checkbox"/> | HEM201.02 | HEMŞİRELİKTE ARAŞTIRMA VE İSTATİSTİK II | | | 4 | | | |
| <input checked="" type="checkbox"/> | ENG 102.01 | İNGİLİZCE 2 | | | 3 | | | |
| <input checked="" type="checkbox"/> | IKC-ISLM.02 | SEYER-II (HZ.MUHAMMEDİN HAYATI) | | | 2 | A - Yrd. Doç. Dr. Ahmet GEDİK | Alabilir. | |
| <input checked="" type="checkbox"/> | IKC-SBB.11 | ESTETİK VE MİSTİMİZME GİRİŞ | | | 2 | A - Öğretim Üyesi Atanmamış | Alabilir. | |
| <input checked="" type="checkbox"/> | IKC-HEM.03 | ENGELSİZ YAŞAM | | | 2 | A - Doç. Dr. Hatice YILDIRIM SARI | Alabilir. | |
| <input checked="" type="checkbox"/> | IKC-İBE.30 | SÖZLÜ VE YAZILI İLETİŞİM TEKNİKLERİ | | | 2 | A - Öğretim Üyesi Atanmamış | Alabilir. | |
| <input checked="" type="checkbox"/> | IKC-SUL.04 | SPORTİF OLTA BALIKÇILIĞI | | | 2 | A - Yrd. Doç. Dr. Hakkı DEREİ | Alabilir. | |
| <input checked="" type="checkbox"/> | IKC-SBB.16 | KURUMSAL İLETİŞİM | | | 2 | A - Yrd. Doç. Dr. Burcu ÖKSÜZ | Alabilir. | |
| <input checked="" type="checkbox"/> | IKC-ISLM.16 | HADİS VE TIBB-İ NEBEVİ II | | | 2 | A - Doç. Dr. İbrahim KUTLUAY | Alabilir. | |

REGISTRATIONS

After sending to your advisor, the status will change. Your advisor may change your courses considering your academic performance

- Registration dates are shown on academic calendar and can be seen from university website

GRADING SYSTEM

RELATIVE EVALUATION SYSTEM

- Midterms
- Finals
- Weighted grade is calculated out of 100 points to determine students' activities during a semester of the semester and final exams

| Equivalent score over 100 | Letter Grade | Weight Coefficient |
|---------------------------|--------------|--------------------|
| 90-100 | AA | 4.00 |
| 85-89 | BA | 3.50 |
| 80-84 | BB | 3.00 |
| 75-79 | CB | 2,50 |
| 70-74 | CC | 2.00 |
| 65-69 | DC | 1.50 |
| 60-64 | DD | 1.00 |
| 50-59 | FD | 0.50 |
| 0-49 | FF | 0.00 |

INTERNATIONAL STUDENTS ADVISORS

| Department | Name | Email |
|--|------------------------------------|-----------------------------|
| Institute of Sciences | Res. Assist. Başak ÇETİNGÜÇ | basak.cetinguc@yaloa.edu.tr |
| Institute of Social Sciences | Res. Assist. Emine Sezin DOST | sezin.dost@yaloa.edu.tr |
| Faculty of Economics and Administrative Sciences | Res. Assist. Mahmut Kadir İŞGÜVEN | mkadir.isguven@yaloa.edu.tr |
| Faculty of Engineering | Res. Assist. Serhat ÇAĞDAŞ | serhat.cagdas@yaloa.edu.tr |
| Faculty of Law | Necip Taha GÜR, PhD | necip.gur@yaloa.edu.tr |
| Faculty of Islamic Sciences | Res. Assist. Fatih VAROL | fatih.varol@yaloa.edu.tr |
| Faculty of Art and Design | Res. Assist. Ece Nur KAYA YILDIRIM | ecen.kaya@yaloa.edu.tr |
| Altnova Vocational School | Gökhan TİMAÇ, PhD | gokhan.timac@yaloa.edu.tr |
| Armutlu Vocational School | Emre KABİL, PhD | emre.kabil@yaloa.edu.tr |
| Çınarcık Vocational School | Lect. Özlem UĞUR | ozlem.ugur@yaloa.edu.tr |
| Termal Vocational School | Şeyda CAN, PhD | seyda.can@yaloa.edu.tr |
| Yalova Vocational School | Lect. Burcu ALKAN | burcu.alkan@Yalova.edu.tr |

ACCOMMODATION, HEALTH, AND SECURITY

Accommodation

- There are plenty of accommodation options for students in Yalova. You can either choose public dormitories registered to the Higher Education Student Loans and Dormitories Institution or private student hostels and houses.
- International students with TR identity number may apply to the Higher Education Student Loans and Dormitories Institution:
<http://yurtkur.gsb.gov.tr>
- Public dormitories in Yalova:
 - Yalova Female Dormitory (0226 675 7731)
 - Termal Male Dormitory (0226 675 7479)
 - Çınarcık Female Dormitory (0226 245 2066)
 - Harb-İş

ACCOMMODATION, HEALTH, AND SECURITY

- *Yalova Koruköy Harb-iş Hotel*
 - Safe and Comfortable
 - Beach and Pool
 - Rooms for 1,2,3 or 4
 - Closet and Desk
 - Showers in the Room
 - Resting and Study Areas
 - Breakfast
 - 2 kms to the Campus
 - Wi-Fi and TV
 - Regular Shuttle to Campus
 - Sport Activities



ACCOMMODATION, HEALTH, AND SECURITY

Yalova Social Security Institution



ACCOMMODATION, HEALTH, AND SECURITY

General Health Insurance

- International students in Turkey may benefit from general health insurance providing that they make the application within 3 months from the date of registration to the university.
- Applications should be made to Yalova Provincial Directorate of Social Security Institution with the documents below:
 - Residence permit,
 - An official letter showing the applicant's social security status in home country,
- Letter of commitment.

ACCOMMODATION, HEALTH, AND SECURITY

Emergency Telephone Numbers

- 112 Medical emergency (Ambulance)
- 155 Police
- 110 Fire and rescue service
- 187 Natural gas emergency line
- 186 Electricity services
- 153 City hall counseling services
- 118 Directory assistance service



WELCOME

